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HPSEDC/CC/SCM/2k18-

Date: 27-02-2018

CORRIGENDUM-I

TENDER No.: HPSEDC/CC/SCM/2k18-

HPSEDC published e-Tender Notice on 13/02/2018 in HPSEDC website www.hpsedc.in for Selection of Bidders for Design, Development and Implementation of Online Portal of Supply Chain Management System for HPSEDC.

Last date of e-bids submission has been extended from 05/03/2018 to 09/03/2018 upto 01:00PM and shall be opened on the same day at 2:30PM in HPSEDC, Shimla.

The queries raised & clarifications sought by them are as under;

Sr. No.	Clause /Sub clause	As per RFP	Queries/clarifications sought or change request by prospective bidders/OEMs.	Clarifications/may be read as:
1.	2.9.2 (a)	The bidder must be registered in India under the Companies Act, 1956, Employee Provident Fund, for last 10 years, and should have a valid GST Registration in India as on date of submission of bid.	bidder registered as Autonomous Society and been established by Govt. of MP under Department of Technical Education and Skill development, So kindly Allow "Societies under State/Central Govt." to participate in this tender. CRISP is having PAN and GST nos. and having average turnover of 20 crores in last three years.	Societies under State/Central Govt. is having PAN and GST nos. may also participate in this tender.
2.	2.10.9 (c)	The bidder must have office in Himachal Pradesh state and should be operational at-least three years in terms of software development center or implemented e-Governance project for any Department / Agency / PSU of Government of Himachal Pradesh.	Kindly revise this clause as "The bidder must have office in Himachal Pradesh state or should be ready to open an office if contract awarded within one month of LoA.	The bidder has to give an undertaking that bidder will open an office if contract awarded within one month of LoA.
3.	2.12- Bid Security	e) Unsuccessful Bidders' Bid Security will be refunded as promptly as possible.	Bid security may be refunded within a stipulated time period i.e. within 15 days from the date of opening of financial bid to the unsuccessful bidders	After finalization of tender process EMD will be refunded within 15 days.
4.	2.12- Bid Security	f) The successful Bidder's bid-security will be discharged upon the Bidders executing the contract and furnishing the performance security in accordance.	Bid security may be refunded within a stipulated time period i.e. within 7 days from the date of submission of	Agreed

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			performance guarantee by the successful bidder.	
5.	2.17 Scrutiny of Technical Bid	The Bidder required to produce quoted Tablet Devices model(s) for physical inspection, so that components could be seen to ascertain the veracity of the Bidder's claim about specifications.	This point seems not relevant to this RFP. May kindly be clarified	Clause deleted
6.	3.5 Performance Security	<p>a) First Performance Bank Guarantee shall be collected on 5% of the total cost of software development and go-Live</p> <p>b) Second Performance Bank Guarantee shall be collected on 5% of the total cost of operation and maintenance support, from the date of its commencement.</p> <p>c) Third Performance Bank Guarantee shall be collected on 5% of the total cost of helpdesk resource deployment from the date of its commencement</p>	<p>Since the project timelines are expected to be completed in 3.5 years, we request HPSEDC to accept the Performance Bank Guarantee as suggested below:</p> <p>a) First Performance Bank Guarantee shall be collected on 5% of SRS, Development, Acceptance, Deployment, Training & Go-Live of all modules under Functional and Non-Functional requirement</p> <p>b) Subsequently, Performance Bank Guarantee shall be collected on 5% of the proportional cost of warranty & maintenance support, operation support and helpdesk support on yearly basis.</p> <p>c) PBG submitted against SRS, Development, Acceptance, Deployment, Training & Go-Live may kindly be returned within 7 days after submission of PBG for warranty & maintenance support, operation support and helpdesk support</p>	The original clause remains. The PBG will be 5% of the total cost.
7.	4.2 Functional Requirement	Tendering process for selection of vendors will be done through e-tendering process which is already running in the State. Once HPSEDC goes into rate contract with vendors, the processes thereafter need to be automated.	We understand the RFP scope will start after the rate contract is finalized through existing e-Procurement process of HPSEDC. Is there any scope for integration of Supply Chain Management System with the e-Procurement? This may be kindly clarified.	e-Procurement will be done on the existing H.P. Govt. portal for tenders/ Rate contract. No integration is required in this scope of work with e-Procurement portal.
8.	4.2.1 Government Customer Registration	Customer registration confirmation along with unique identification number for each customer	Is there any provision for Customer interface for Single sign-on login, profile updation, department wise dashboards. Kindly clarify	Yes.
9.	4.2.1 Government Customer Registration	e) Cancellation / Renewal of the customer registration	Is the Renewal of the customer process will be done through this system? Kindly clarify	Renewal of customer registration may be required.

27/2/2011

10.	4.1.1 Application Development & Acceptance	Integration with third party service provider - SMS Gateway - Email Server / Service Provider - Online Payment - e-Sign	We understand that the integration is limited to the mentioned services and the department will provide all the APIs and bear the cost for SMS gateway and email server or any other charges related to integration with third party service provider. Kindly clarify	APIs will be provided
11.	4.3.2 Integration	e-Sign & Online Payment	Bidder is responsible to provide the integration with e-sign and online payment. All the API's would be provided by the HPSEDC. In case of any delay in obtaining the API's from the Department the bidder shall not be held responsible. Kindly clarify	APIs will be provided
12.	4.4 Change Request	f) Implementing Agency will not be obligated to work on a change until the authority agrees in writing upon its scope & procedure.	Under this clause, we understand that only after getting the approval in writing from the designated authorities on project milestone, scope and payment terms the bidder will be allowed to work on the change request	Yes
13.	4.6 Project Time Line	Application Deployment, Training & Go-live - Within five months from the date of work order	As security audit of the application is dependent on the third party security auditor to be engaged by HPSEDC, we request HPSEDC to kindly onboard of the third party auditor within two months from the start the of the project to avoid any delay.	Auditor is already on-board.
14.	4.7 Payment Terms	Application Deployment, Training & Go-live	Bidder suggest HPSEDC to segregate the payment terms of Application Deployment, Training & Go-live as follows: - Application Deployment at Data Centre- 5% of the contract value - Training & Go-live - 5% of the contract value	No change in payment terms.
15.	5 Financial Bid	The above rate/cost shall be exclusive of all taxes & levis which will be applicable at the rate prevailed during milestone billing	Bidder requested HPSEDC to release the tax component of the invoice within 7 days from the date of invoice raised. So that the same will be deposited as per new GST rule	No change in payment terms.


Dy. Manager (P&A)


Dy. Manager (F&A)


General Manager (Technical)