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**No. SEDC/HW-ELE/2K25-2955
e-Office File No. 270679
Date: 06/08/2025**

Corrigendum-I

(Tender No. SEDC/HW-ELE/2K25-2955)

HPSEDC published e-tender for Procurement of Hardware Items bearing tender No: SEDC/HW-ELE/2K25-2955 on 02-06-2025.

Based on the queries received from the bidders, the following changes/ modifications/ clarifications/ specifications in the tender Section(s)/ Clause(s) are incorporated in the tender document by issuing Corrigendum attached as **Annexure A**.

Last date for bid submission is extended from 27/06/2025 to 20/08/2025 till 02:30 PM and same will be opened on 21/08/2025 at 2.30PM.


Data Controller, HPSEDC

S.No	Page No	Section	Details/Point of Clarification Required	Clarification(s)/ Revised Clause(s) may be read as
1			Either OEM or its authorised reseller only can participate in the bid/tender and if both participate in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. If the OEM authorises more than one reseller, all the bids of the participating resellers shall be deemed disqualified	As per RFP
2	42	Item No. 3 Workstation	Power Supply (SMPS): 700W (minimum)	Revised clause: Power Supply (SMPS): 500W (minimum) or Higher
3	41	Item No. 1 – Face-Based Attendance Machine	Only Face and PIN identification supported	Clarification: Our requirement is of face credential, in order to have contactless fast recognition and to avoid contact tempering of the device.
4	41	Item No. 1 – Face-Based Attendance Machine	Display: 3.5-inch LCD Touch Panel with Gorilla Glass, IK06, IP65	Clarification: 3.5 inch to 5 inch LCD Panel is the minimum and compact screen size which is our requirement. We neither require too small nor too big screen size. IK06 Certified Device is our important and essential requirement for impact protection of the device, in order to avoid any external mechanical impacts by any unauthorized person on the device. IK06 Certificate need to be submitted along with the bid in order to verify the same. IP65 Certified Device is our important and essential requirement for the protection against dust and water. IP65 Certificate need to be submitted along with the bid in order to verify the same. Gorilla Glass makes the device screen scratch-resistant which is an important part for the protection of the device from scratch tamper.
5	41	Item No. 1 – Face-Based Attendance Machine	POE Supported	Clarification: PoE not mandatory because there will be a battery backup of 4 hrs.

S.No	Page No	Section	Details/Point of Clarification Required	Clarification(s)/ Revised Clause(s) may be read as
6	41	Item No. 1 – Face-Based Attendance Machine	Capacity - 50,000 Users, 200,000 Face Templates, 500,000 Events	<p>Higher User Capacity of device means a high memory and processing power hardware to store and process large user databases and logs. As the devices will be scattered across multiple locations, support for a large database of users is important for the centralized management for adding/removing users across multiple locations.</p> <p>Revised clause:</p> <p>Capacity - 1,000 Users or higher, 150,000 Face Templates or higher, 400,000 Events or higher.</p>
7			Not Specified: General – Connectivity & Power: Please clarify whether it is the bidder's responsibility to provide a LAN port and 5 Amp. power socket at installation sites, or if these will be arranged by the user department.	<p>Clarification:</p> <p>Customer level</p>
8			Additional Feature: It is recommended to include in-built Wi-Fi connectivity and minimum 1-hour battery backup in the machine to ensure uninterrupted operation during network or power outages.	<p>Clarification:</p> <p>Wi-Fi connectivity is not required as wifi is more vulnerable to: Hacking (e.g., password cracking, sniffing) and Unauthorized access of a device via mobile hotspot.</p> <p>Newly added clause:</p> <p>Minimum 4 Hrs Battery Backup is required.</p>
9			Server Connectivity: Kindly clarify whether the static IPs required to connect 155 machines to the central server will be provided by the user department or need to be arranged by the bidder.	<p>Clarification:</p> <p>Static Public IP required at the centralised server will be provided by the department</p>
10	41	SMS & Email Alerts	SMS and Email Notification, Task & Report Scheduler	<p>Clarification:</p> <p>Email and SMS notifications support should be available. Email are configured in software which does not involve cost. Whereas in case we need to configure SMS in near future, SMS Bulk gateway package will be provided by the department</p>

S.No	Page No	Section	Details/Point of Clarification Required	Clarification(s)/ Revised Clause(s) may be read as
11	41	Software – Attendance, Leave & Shift Modules	Comprehensive Time Attendance Software	Clarification: Manual management
12		Software Integration	Integration with Payroll, Tally, AD, HRM, etc.	Clarification: Support should be available for Integration with Payroll, Tally, AD, HRM, etc. APIs from time attendance software to be provided by the time attendance vendor. API pulling into the third party software will be done by the third party software vendor.
13		General	OEM/Reseller Participation Clause: "Either the OEM or its authorized reseller can participate in the bid. If both participate, both will be disqualified. If OEM authorizes more than one reseller, all such bids will be disqualified."	As per RFP
14			Either OEM or its authorized reseller only can participate in the bid/tender and if both participate in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. If the OEM authorizes more than one reseller, all the bids of the participating resellers shall be deemed disqualified	As per RFP
15		Technical Evaluation	1. The EMD should be reduced to Rs. 50,000/- 2. Tender cost should be reduced to Rs 2,000/-	As per RFP
16		Pre Qualification	1. Minimum average turnover of bidder should be Rs. 1,00 crore as the tender value is not more than 50 lakhs. 2. Minimum turnover of the OEM should be Rs. 2 crores. 3. Number of machines supplied should be 100 pieces or more.	As per RFP
17	34		The warranty shall cover the System Software, Labour and all the hardware parts including updation/ upgradation (free of cost) of the networking infrastructure.	Clarification: Onsite 3 years warranty of Face recognition machine and Server along with software will be of Bidder and Network infrastructure will be provided by end-customer.

S.No	Page No	Section	Details/Point of Clarification Required	Clarification(s)/ Revised Clause(s) may be read as
18		Item No 1: Face based time attendance machine you have asked for	3.5-inch LCD with Touch Panel and Gorilla Glass, IK06, IP65	<p>Clarification:</p> <p>3.5 inch to 5 inch LCD Panel is the minimum and compact screen size which is our requirement.</p> <p>IK06 Certified Device is our important and essential requirement for impact protection of the device, in order to avoid any external mechanical impacts by any unauthorized person on the device. IK06 Certificate need to be submitted along with the bid in order to verify the same.</p> <p>IP65 Certified Device is our important and essential requirement for the protection against dust and water. IP65 Certificate need to be submitted along with the bid in order to verify the same.</p> <p>Gorilla Glass makes the device screen scratch-resistant which is an important part for the protection of the device from scratch tamper.</p>
19		Item No 1: Face based time attendance machine you have asked for	PoE supported	<p>Clarification:</p> <p>We require both options of POE as well as Power Adaptor support in the device.</p> <p>Minimum 4 Hrs dedicated Battery Backup is required.</p>
20		Item No 1: Face based time attendance machine you have asked for	Vandal proof box is necessary and should be mandatory.	<p>Clarification:</p> <p>We have already asked for the IK06, Gorilla Glass and IP65 for the device protection</p>
21		Section 2 Instructions to Bidders 2.1 Eligible Bidder	Sr. No. 3 The minimum average annual financial turnover of the bidder during the last three years (FY 2021-22, FY 2022-23, FY 2023-24) ending on 31st March of the latest financial year, should be 2 crores	As per RFP

S.No	Page No	Section	Details/Point of Clarification Required	Clarification(s)/ Revised Clause(s) may be read as
22		Section 5 Technical Specifications Item No. 3 Workstation.	Sr. No. 1 Workstation Processor Intel Core i7(13700) 13th Gen Processor or latest	<p>Clarification:</p> <p>Workstation Intel Core i7 (13700) 13th Gen, Windows 11 Pro 64 Bit or latest , RAM 32 GB, SSD 2TB</p>
23			The minimum average annual financial turnover of the bidder during the last three years (FY 2021-22, FY 2022-23, FY 2023-24), ending on 31st March of the latest financial year, should be ₹2 Crores	As per RFP
24		Item No 1: Face based time attendance machine	Face and PIN	<p>Clarification:</p> <p>We need only two (Face and PIN) authentication options in the device, preferably Face.</p>
25		Item No 1: Face based time attendance machine	3.5-inch LCD with Touch Panel and Gorilla Glass, IK06, IP65	<p>Clarification:</p> <p>3.5 inch to 5 inch LCD Panel is the minimum and compact screen size which is our requirement.</p> <p>IK06 Certified Device is our important and essential requirement for impact protection of the device, in order to avoid any external mechanical impacts by any unauthorized person on the device. IK06 Certificate need to be submitted along with the bid in order to verify the same.</p> <p>IP65 Certified Device is our important and essential requirement for the protection against dust and water. IP65 Certificate need to be submitted along with the bid in order to verify the same.</p> <p>Gorilla Glass makes the device screen scratch-resistant which is an important part for the protection of the device from scratch tamper.</p>
26		Item No 1: Face based time attendance machine	PoE Supported	<p>Clarification:</p> <p>We require both options of POE as well as Power Adaptor support in the device</p>

S.No	Page No	Section	Details/Point of Clarification Required	Clarification(s)/ Revised Clause(s) may be read as
27		Item No 1: Face based time attendance machine	50,000 Users, 200,000 Face Templates, 500,000 Event	<p>Higher User Capacity of device means a high memory and processing power hardware to store and process large user databases and logs. As the devices will be scattered across multiple locations, support for a large database of users is important for the centralized management for adding/removing users across multiple locations.</p> <p>Revised clause:</p> <p>Capacity - 1,000 Users or higher, 150,000 Face Templates or higher, 400,000 Events or higher.</p>
28		Item No 2: Software for 1500 attendance users	Import configuration data and Export custom data in different formats and Enterprise Structure	<p>Clarification:</p> <p>Enterprise Structure defines how an organization is logically and hierarchically arranged within the system. This structure is crucial for managing attendance, shifts, leaves, and reports efficiently across locations, departments, and employee types.</p>
29		Item No 2: Software for 1500 attendance users	Comprehensive Time Attendance, Leave Management and Shift Schedule Software Module	<p>Clarification:</p> <p>Shift Schedule is a basic and important feature of any time attendance software which comes by default with the software.</p>
30		Item No 2: Software for 1500 attendance users	Attendance calculation for Normal, Flexible, Executive Users	<p>Clarification:</p> <p>Attendance Calculation for executive user is our requirement. For your information, Executive User typically refers to a high-level user who has privileged access to dashboards, reports, and key employee data — but not necessarily full admin rights like system configuration or policy setup.</p>
31		Item No 2: Software for 1500 attendance users	Attendance Policy, Overtime, Leave, Shift Schedule Configuration Attendance Summary, Shift Schedule, Holiday Schedule, Leave Credit/ Debit/Encashment, Past Adjustment and Manual Attendance Correction Leave/Tour/Short leave/Official Application/Attendance Correction/OT Application and Approval	<p>Clarification:</p> <p>These attendance policies are basic and important features of any time attendance software. These are our requirements for the attendance calculations and report generation as per the policies to be configured as per our requirement</p>

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32		Item No 2: Software for 1500 attendance users	Integration with Payroll, Tally, Active Directory and HRM Statutory Reports, Attendance/Leave Registers and Charts Generation.	<p>Clarification:</p> <p>Support for integration with third party applications like Payroll, Tally, Active Directory and HRMS should be available</p>
33			<p>The Original Equipment Manufacturer (OEM) or its authorised reseller is eligible to participate in the bid/tender. In the event that both the OEM and its authorised reseller(s) submit bids for the same tender, the bids of all such participants will be considered non-compliant and shall be technically disqualified.</p> <p>Furthermore, if the OEM authorises more than one reseller and multiple authorised resellers submit bids, all such bids shall be deemed disqualified.</p>	As per RFP
34		Item No 1: Face based time attendance machine	Only Face and PIN identification allowed for attendance marking.	<p>Clarification:</p> <p>Our requirement is of face credential, in order to have contactless fast recognition and to avoid contact tempering of the device.</p>
35		Item No 1: Face based time attendance machine	3.5-inch LCD Touch Panel with Gorilla Glass, IK06, IP65	<p>Clarification:</p> <p>3.5 inch to 5 inch LCD Panel is the minimum and compact screen size which is our requirement.</p> <p>IK06 Certified Device is our important and essential requirement for impact protection of the device, in order to avoid any external mechanical impacts by any unauthorized person on the device. IK06 Certificate need to be submitted along with the bid in order to verify the same.</p> <p>IP65 Certified Device is our important and essential requirement for the protection against dust and water. IP65 Certificate need to be submitted along with the bid in order to verify the same.</p> <p>Gorilla Glass makes the device screen scratch-resistant which is an important part for the protection of the device from scratch tamper.</p>

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36		Item No 1: Face based time attendance machine	50,000 Users, 200,000 Face Templates, 500,000 Events	<p>Revised clause:</p> <p>1,000 Users or higher, 150,000 Face Templates or higher, 400,000 Events or higher</p>
37			Additional Specifications: Kindly include Wi-Fi connectivity and Battery Backup in the biometric machines to ensure attendance marking even in the event of power or internet failure.	<p>Clarification:</p> <p>Wi-Fi connectivity is not required as wifi is more vulnerable to: Hacking (e.g., password cracking, sniffing) and Unauthorized access of a device via mobile hotspot.</p> <p>Minimum 4 Hrs dedicated Battery Backup is required.</p>
38		Item No 2: Software for 1500 attendance users	SMS and Email Notifications, Task & Report Scheduler	<p>Clarification:</p> <p>Email and SMS notifications support should be available. Email are configured in software which does not involve cost. Whereas in case we need to configure SMS in near future, SMS Bulk gateway package will be provided by the department</p>