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File No.: **HPSEDC/E-challan/2K25-7660**
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**Corrigendum-II
(Tender No.HPSEDC/E-challan/2K25-7660)**

HPSEDC published e-tender for Rate Contract for System Integrator for Centralized E-Challan Application bearing tender No: HPSEDC/E-challan/2K25-7660.

Based on the queries received from the bidders, the following changes/ modifications/ clarifications/ specifications in the tender Section(s)/ Clause(s) are incorporated in the tender document by issuing of Corrigendum.

The detailed response to the received Prebid queries is attached as **Annexure A**.

Last date for bid submission remains same i.e. 21/11/2025 till 02:30 PM and same will be opened on 22/11/2025 at 2.30PM.


Data Controller, HPSEDC

S.No	Name of the Bidder	Page No	Section of the RFP	Point of clarification required as per RFP	Requested Clarification / Suggested Changes by the bidder	Revised Clause/ Clarification may be read as
1	M/s Excel Marketing Corporation	11	Section 2 2.1 Eligible Bidders	5. The Bidder or its OEM {themselves or through re seller(s)} quoting, must have successfully executed at least 20 ITMS Application projects during the last three years in Government/Semi Govt./ PSUs/ Autonomous bodies of Central/ State Govt. Copies of supply orders & satisfactory reports (as applicable) clearly showing quantity supplied of last three years.	Sir, The main purpose of this tender is integration of existing ITMS Solutions of various OEMs on a single Centralized Dashboard, therefore its not related to ITMS only. We request you to amend the clause as suggested below. This will allow the participation of bidders and OEMs with prior experience in delivering the same system. 5. The Bidder or its OEM must have successfully executed at least 10 VMS / CMS application projects during the last three years in Government/Semi Govt./ PSUs/ Autonomous bodies of Central/ State Govt.	Revised Clause: The Bidder or its OEM {themselves or through re seller(s)} quoting, must have successfully executed at least 20 ITMS Application projects/locations during the last three years in Government/Semi Govt./ PSUs/ Autonomous bodies of Central/ State Govt. Copies of supply orders & satisfactory reports (as applicable) clearly showing quantity supplied for last three years.
2	M/s Excel Marketing Corporation	11	Section 2 2.1 Eligible Bidders	9. The ITMS/Central E-Challan Software Application OEM should have Achieved CMMI V2.0 Maturity Level - 3 or above. The Appraisal shall be Validated Online & should be Available on Public Portal on CMMI Institutes Website in the Published Appraisal Results (https://cmminstitute.com/learning/appraisals/results). Copy of Valid certificate to be provided.	As per the RFP scope, multiple small ITMS enforcement systems deployed across different districts are required to be unified through the implementation of a Central Unified E-Challan Application. As per industry practice, an ITMS OEM does not integrate its enforcement system with another ITMS OEM's enforcement system; however, an ICCC application OEM performs such integrations. Similarly, Video Management System (VMS) OEMs such as Milestone, Genetec, Honeywell, Vehant, I2V, and Videonetics do not integrate their VMS platforms with each other, but an ICCC application OEM carries out such integrations. Request you to amend the clause by removing the ITMS keyword as it is applicable for E-Challan Software Application/ICCC application OEM only 9. The ICCC/Central E-Challan Software Application OEM should have Achieved CMMI V2.0 Maturity Level - 3 or above. The Appraisal shall be Validated Online & should be Available on Public Portal on CMMI Institutes Website in the Published Appraisal Results (https://cmminstitute.com/learning/appraisals/results). Copy of Valid certificate to be provided.	Revised Clause: The Central E-Challan Software Application OEM should have Achieved CMMI Maturity Level - 3 or above. The Appraisal shall be Validated Online & should be Available on Public Portal on CMMI Institutes Website in the Published Appraisal Results (https://cmminstitute.com/learning/appraisals/results). Copy of Valid certificate to be provided.
3	M/s Excel Marketing Corporation	12	Section 2 2.1 Eligible Bidders	API in Bidder's Scope if OEM of the ITMS and Command Centralized Application different	Providing API of existing setup is always under the scope of the customer, as it will become very difficult for a vendor to arrange the API from a brand with which they have not worked with.	As per RFP
4	M/s Excel Marketing Corporation	13	Section 2 2.1 Eligible Bidders	If the bidder happens to be a System Integrator (SI), should have a National presence besides meeting the turnover criteria and having a sustained relationship with the O.E.M. in the past.	Request You to please amend this point, that the System integrator should have local presence in HP	Clarification: If the bidder happens to be a System Integrator (SI), should have a presence in any State/UT of India besides meeting the turnover criteria and having a sustained relationship with the O.E.M. in the past.
5	M/s Excel Marketing Corporation	29	Payment	Payment Terms	100% Payment should be released on the submission of Go-Live Report	As per RFP
6	M/s Excel Marketing Corporation		Section 5 Technical Specifications and Compliance sheets Annexure -A	Technical Specifications of the Server and Hardware are missing	Sir, since VMS Software is already installed in the existing setup, we recommend that new hardware be made available for the new central Challan system for seamless working.	Clarification: The successful bidder/ System Integrator is responsible for utilizing the existing hardware for successful execution and installation of the solution.
7	M/s VR System and Solution	50	Annexure "B"	Bill of Materials of District Command and Control Centers	As per the Pre-Bid meeting discussions and the RFP, we understand that the systems and specifications mentioned in Annexure-B pertain to the existing system and are provided for reference only. Accordingly, the bidder is not required to supply the systems listed in Annexure-B (i.e., CVMS, Video Wall, Server, etc.). Kindly confirm if our understanding is correct.	Clarification: The bidder is not required to supply any items listed in Annexure - B.
8	M/s VR System and Solution	50	Annexure "B"	Bill of Materials of District Command and Control Centers	As per the Scope of Work & BOQ/Price Schedule Since the requirement is just for Central E-Challan Application along with the Integration Existing ITMS System, we understand that no Integration of Proposed Centralized E-Challan Platform with Existing Central Video Management Software (CVMS) is Sought as part of this RFP.	

9	M/s VR System and Solution	39	Schedule-1 Sample of Price/BOQ	Note: The bidder must ensure that the quoted price for integration with the existing ITMS(s) is inclusive of all associated costs and that the system remains fully operational ensuring compatibility and seamless integration. No over and above or additional cost will be payable for the seamless integration of the existing ITMS(s) with the ITMS proposed to be set up under this RFP.	Kindly confirm if our understanding is correct.	Clarification: The bidder is responsible to integrate the e-challan application with the existing ITMS system. The bidder is also responsible for integrating the existing Central Video Management Software with the ITMS.
10	M/s VR System and Solution	66	Annexure - D Annexure - E	Annexure-D The detail of ITMS installed in all Districts. Annexure-E 37 LOCATIONS UNDER INSTALLATION	As per the Pre-Bid meeting discussions and the RFP scope, we understand that the bidder's scope for the current project is limited to the 13 Districts (37 Locations) mentioned in Annexure-E only. The locations mentioned in Annexure-D are for reference purposes only and are not part of the current project scope. Kindly confirm if our understanding is correct.	Clarification: The Current scope of the project is limited to 13 Districts/ Units as listed in Annexure - E
11	M/s VR System and Solution	13	Section 2 Instructions to Bidders A-Introduction	Either OEM or its authorised reseller only can participate in the bid/tender and if both participates in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. If the OEM authorises more than one reseller, all the bids of the participating resellers shall be deemed disqualified.	This clause is restrictive in nature and limits fair and healthy competition among eligible participants. Therefore, we kindly request you to relax this clause and allow the OEM to authorize multiple resellers, to ensure fair participation and competitive bidding in the tender process.	Revised Clause: Either OEM or its authorised reseller(s) only can participate in the bid/tender and if both participates in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. OEM may authorise more than one reseller.
12	M/s VR System and Solution	66	Annexure E	37 LOCATIONS UNDER INSTALLATION	As the scope is limited to the 37 locations mentioned in Annexure-E, we noticed that the details of the software and hardware systems installed at these locations are not provided in the RFP. We therefore request you to kindly share the complete details of the existing systems installed at these sites, including: 1. Software applications OEM and versions 2. Hardware specifications 3. Make and model details 4. Any existing integrations or APIs These details are helpful for all bidders to design the solution accurately and to plan for necessary API support and integration efforts with their respective OEMs.	Clarification: The details of ITMS installed at 37 locations is attached as Annexure C of the RFP.
13	M/s VR System and Solution	41	Section 5	SECTION – 5 TECHNICAL SPECIFICATIONS AND COMPLIANCE SHEETS	As per the discussions during the pre-bid meeting, we understand that the bidder is required to provide an independent, centralized E-Challan solution at each district, utilizing the existing server hardware available at respective district locations. We also understand that there is no Central Command and Control Center common for all districts under this project scope. Kindly confirm if our understanding is correct.	Clarification: The Current scope of the project is limited to 13 Districts/ Units as listed in Annexure - E of the RFP
14	M/s VR System and Solution			General	We understand that the tendering authority will provide all the existing systems in complete working condition, and there is no scope or responsibility on the successful bidder of this RFP to repair, upgrade, or make any existing system functional. Kindly confirm if our understanding is correct.	Clarification: The existing systems are covered within warranty period.

15	M/s VR System and Solution	34	Section 4	4.2 AFTER SALES SERVICES: 4.2.1 Comprehensive Warranty: Software Warranty Period: Minimum of 36 calendar months starting from the date of final Acceptance. The Supplier shall provide Comprehensive OEM warranty (including labour and spares) for 36 calendar months. The warranty shall cover the System Software including updation/ upgradation (free of cost) of the Operating System. An undertaking to this effect shall be given by the Bidder in the Fact Sheets. The supplier of application shall ensure genuine add-ons & consumables for the application sold in the state for their own brand.	We Understand that the Warranty of the Proposed Central E-Challan Application is required for 3 Years, however kindly please Clarify the Current Warranty Status of the Existing ITMS Application at all the 37 Locations, this shall enable us to factor in the Cost for the Upgradation of Existing Systems if required. Request you to kindly please provide Clarity on the same.	Clarification: The ITMS at these 37 locations have been installed recently and currently under warranty.
16	M/s Vchamt Technologies Pvt Ltd	10	SECTION 2 2.1. Eligible Bidders	5. The Bidder or its OEM (themselves or through reseller(s)) quoting, must have successfully executed at least 20 ITMS Application projects during the last three years in Government/Semi Govt./ PSU's/ Autonomous bodies of Central/ State Govt. Copies of supply orders & satisfactory reports (as applicable) clearly showing quantity supplied of last three years.	In any critical project implementation of Hardware & software infra takes two or some times more than two years of time. The E-Challan application is always implemented by the competent authorities, i.e., Smart Cities, ITMS, Transport, and Traffic Police Departments as the end users. No other bodies, such as Semi-Government organizations, PSUs, or Autonomous Bodies, are actual end users of this application. Proposed solution OEM must have proven record for completing the successfully enforcement projects with completion certificate from end customer or its bidder for particular project. Request to amendment 5. The Bidder or its OEM (themselves or through reseller(s)) quoting, must have successfully executed at least 20 ITMS Application for enforcement by integration with VAHAN NIC during the last five years in Smart City/ITMS/Transport/Traffic Police projects. Copies of supply orders & Completion clearly showing quantity supplied of last five years.	Revised Clause: The Bidder or its OEM (themselves or through reseller(s)) quoting, must have successfully executed at least 20 ITMS Application projects/locations during the last three years in Government/Semi Govt./ PSU's/ Autonomous bodies of Central/ State Govt. Copies of supply orders & satisfactory reports (as applicable) clearly showing quantity supplied for last three years.
17	M/s Vchamt Technologies Pvt Ltd	11	SECTION 2 2.1. Eligible Bidders	9. The ITMS/Central E-Challan Software Application OEM should have Achieved CMMI V2.0 Maturity Level - 3 or above. The Appraisal shall be Validated Online & should be Available on Public Portal on CMMI Institutes Website in the Published Appraisal Results (https://cmminstitute.com/learning/appraisals/results). Copy of Valid certificate to be provided.	CMMI V2.0 Maturity Level - 3 is a conditional certificate (CMMI Development V2.0 (CMMI-DEV) without SAM) issued based on past practice to any firm/OEM. Same can be verified on the link"https://pars.cmminstitute.com/?StatelId=a056c1d0-a412-421c-836c-a91b1b7bce99" After the verification, we found this is favoring to single OEM only. As per latest practice by CMMI Partners/Auditors, CMMI Maturity Level - 3 is issued after the audit of any OEM/Company/Firm. We understand here that The ITMS/Central E-Challan Software Application OEM should have Achieved CMMI Maturity Level - 3 or above. The Appraisal shall be Validated Online & should be Available on Public Portal on CMMI Institutes Website in the Published Appraisal Results (https://cmminstitute.com/learning/appraisals/results). Copy of Valid certificate to be provided. Kindly confirm is bidder understanding is correct	Revised Clause: The Central E-Challan Software Application OEM should have Achieved CMMI Maturity Level - 3 or above. The Appraisal shall be Validated Online & should be Available on Public Portal on CMMI Institutes Website in the Published Appraisal Results (https://cmminstitute.com/learning/appraisals/results). Copy of Valid certificate to be provided.

18	M/s Vehant Technologies Pvt Ltd	11	SECTION 2 2.1. Eligible Bidders	10. The OEM should have the following certifications: 1. ISO 9001:2015 - Quality Management Certifications 2. ISO 27001:2013 - Information Security Management Systems, 3. ISO 27017:2015 - Information Security Control for Cloud Services 4. ISO 27701:2019 - Security Techniques Extension to ISO 27001 for Privacy Information Management Requirement & Guidelines Certificate of each type from the certifying organizations to be submitted.	The OEM already possesses a valid ISO 27001:2013 certification, which comprehensively covers the implementation of an Information Security Management System (ISMS) ensuring confidentiality, integrity, and availability of information, the core foundation of cybersecurity. Since ISO 27701:2019 is only an extension of ISO 27001, and the current project scope does not directly involve the processing of personal or sensitive personal data at scale, we request that the requirement for ISO 27701:2019 be removed or treated as optional, and that ISO 27001:2013 certification be considered sufficient for compliance. Request to amend the clause 10. The OEM should have the following certifications: 1. ISO 9001:2015 - Quality Management Certifications 2. ISO 27001:2013 - Information Security Management Systems, 3. ISO 27017:2015 - Information Security Control for Cloud Services 4. ISO 27701:2019 - Security Techniques Extension to ISO 27001 for Privacy Information Management Requirement & Guidelines - (Optional) Certificate of each type from the certifying organizations to be submitted.	Revised Clause: The OEM should have the following certifications: 1. ISO 9001:2015 - Quality Management Certifications 2. ISO 27001:2013 - Information Security Management Systems, 3. ISO 27017:2015 - Information Security Control for Cloud Services 4. ISO 27701:2019 - Security Techniques Extension to ISO 27001 for Privacy Information Management Requirement & Guidelines (optional) Certificate of each type from the certifying organizations to be submitted. Clarification for Revised clause: ISO 27001:2013 already covers all essential controls for securing information assets, including any personal identifiers, through risk management, access control, encryption, and incident handling. Since ISO 27701:2019 is only an extension to ISO 27001 and not a standalone requirement, a valid ISO 27001:2013 certification sufficiently ensures data security for this project. Hence, ISO 27701:2019 may be treated as optional.
19	M/s Vehant Technologies Pvt Ltd	13	SECTION 2 2.1. Eligible Bidders	API in Bidder's Scope if OEM of the ITMS and Command Centralized Application different Undertaking to be submitted.	In case any existing vendor denies providing APIs or interoperability support, please clarify how this will be handled within the project scope.	As per RFP
20	M/s Vehant Technologies Pvt Ltd	41	SECTION - 5 TECHNICAL SPECIFICATIONS AND COMPLIANCE SHEETS ANNEXURE-A	4. All these 37 ITMS installed at 13 District Command and Control Centres as listed in Annexure - E should be integrated with Centralized E- Challan Application	As per the details of the existing system, some sites may be under the O&M period, some sites may be under AMC, and some sites may not be covered under any O&M or AMC plan. Please clarify who will be responsible for maintaining those sites where an O&M or AMC plan is active, and who will take care of the sites not covered under any AMC or O&M plan. Additionally, please clarify the responsibility in case any new hardware or software is required for sites — whether they are covered under O&M/AMC or not covered under any such plan.	Clarification: The ITMS at these 37 locations have been installed recently and currently under warranty.
21	M/s Vehant Technologies Pvt Ltd	41	SECTION - 5 TECHNICAL SPECIFICATIONS AND COMPLIANCE SHEETS ANNEXURE-A	1. The Bill of Materials of District Command and Control Centres is attached as Annexure - B. 2. The Specifications of the ITMS installed is attached as Annexure - C	As per the infrastructure details provided in Annexure - B and Annexure - C, the existing hardware is already utilized for violation detection and enforcement activities. On top of this existing enforcement system, a newly Centralized E-Challan Application is to be developed. We request you to please include new hardware along with its specifications to support and run the newly developed Centralized E-Challan Application.	Clarification: The successful bidder/ System Integrator is responsible for utilizing the existing hardware for successful execution and installation of the solution.
22	M/s Vehant Technologies Pvt Ltd	41	SECTION - 5 TECHNICAL SPECIFICATIONS AND COMPLIANCE SHEETS ANNEXURE-A	E-Challan Application Functional Requirements 2. Integration for Challan Generation : The Challan generation module shall be seamlessly integrated with systems for: ANPR, RLVD, Triple Riding Violation Detection, No Helmet Violation Detection, Mobile Usage Violation Detection, and No Seat Violation Detection.	Seamlessly integration refer here thorough APIs in co-relation of clause "5. APIs and Interoperability (Bidder Responsibility) :The successful bidder is solely responsible for obtaining the Open APIs from the respective ITMS service providers (including I2V Solutions, Vehant Software Solutions, and Videonetics Solutions) to enable this seamless, vendor-neutral integration. " Please confirm	As per RFP
23	M/s Vehant Technologies Pvt Ltd	42	SECTION - 5 TECHNICAL SPECIFICATIONS AND COMPLIANCE SHEETS ANNEXURE-A	5. APIs and Interoperability (Bidder Responsibility) The successful bidder is solely responsible for obtaining the Open APIs from the respective ITMS service providers (including I2V Solutions, Vehant Software Solutions, and Videonetics Solutions) to enable this seamless, vendor-neutral integration.	In case any existing vendor denies providing APIs or interoperability support, please clarify how this will be handled within the project scope.	As per RFP
24	M/s Vehant Technologies Pvt Ltd	56	Central Video Management Software (CVMS)	Central Video Management Software (CVMS)	As per RFP main objective " Customization, Integration Development, & Testing of Central E-Challan Software Application by integration with district level (existing) enforcement system. Same has been covered on PRICE SCHEDULE, page no 39. We understand that the Central Video Management Software (CVMS) is mentioned only for informational purposes, as per "1. The Bill of Materials of District Command and Control Centres is attached as Annexure - B."	Clarification: The bidder is responsible to integrate the e-challan application with the existing ITMS system. The bidder is also responsible for integrating the existing Central Video Management Software with the ITMS.

25	M/s Vchant Technologies Pvt Ltd	36	Proforma - A Declaration by the OEM	The Application supplied in this tender shall be developed/supplied by us as per the specifications required by the purchaser. M/s _____ (bidder) shall not be allowed to do any integration on our application.	This is violation of Transfer of Ownership. The clause is restricting to bidder and indirectly to the buyer (HPSEDC) for any integration as per future requirement. As per scope, a new unified application will be developed for Central E-Challan Software Application by OEM. Request to remove such restricting clause and add Transfer of Ownership Bidder or system Integrator (SI) must transfer all titles to the assets and goods procured for the purpose of the project to the HPSEDC at the time of Acceptance of System. This includes all licenses, titles, source code, certificates, any hardware, devices, equipment etc. related to the system designed, developed, installed and maintained by System Integrator (SI). System Integrator (SI) is expected to provide source code, transfer IPR and ownership right of only those solutions which would be customized by System Integrator (SI) for the use of HPSEDC.	Revised Clause: The Application supplied in this tender shall be developed/supplied by us as per the specifications required by the purchaser. M/s _____ (bidder) shall be allowed to do any integration on our application.
26	M/s Vchant Technologies Pvt Ltd	41	SECTION - 5 TECHNICAL SPECIFICATIONS AND COMPLIANCE SHEETS ANNEXURE-A	1. The Bill of Materials of District Command and Control Centres is attached as Annexure - B. 2. The Specifications of the ITMS installed is attached as Annexure - C	As per the infrastructure details provided in Annexure - B and Annexure - C, the existing hardware is already utilized for violation detection and enforcement activities. On top of this existing enforcement system, a newly Centralized E-Challan Application is to be developed. We request you to please include new hardware along with its specifications to support and run the newly developed Centralized E-Challan Application.	Clarification: The successful bidder/ System Integrator is responsible for utilizing the existing hardware for successful execution and installation of the solution.
27	M/s Videonetics	59	Technical Specification	CVMS must be able to integrate/Compatible with smart street light Management system so that the CVMS can Power ON/OFF street lights depending upon the feedback received from video analysis of the camera	What are the mode of integration and what are the expectation with this	Clarification: The Bidder is not required to supply CVMS.
28	M/s Videonetics	59	Technical Specification	All the operators and admin must be able to talk to each other over VOIP call using software installed on client workstation	Generally a separate EPABX system is required	Clarification: The Bidder is not required to supply CVMS.
29	M/s i2v Systems	50	Annexure "B"	Bill of Materials of District Command and Control Centers	As per the Pre-Bid meeting discussions and the RFP, we understand that the systems and specifications mentioned in Annexure-B pertain to the existing system and are provided for reference only. Accordingly, the bidder is not required to supply the systems listed in Annexure-B (i.e., CVMS, Video Wall, Server, etc.). Kindly confirm if our understanding is correct.	Clarification: The bidder is not required to supply any items listed in Annexure - B of the RFP.
30	M/s i2v Systems	50 39	Annexure "B" Schedule-1 Sample of Price/BOQ	Bill of Materials of District Command and Control Centers Note: The bidder must ensure that the quoted price for integration with the existing ITMS(s) is inclusive of all associated costs and that the system remains fully operational ensuring compatibility and seamless integration. No over and above or additional cost will be payable for the seamless integration of the existing ITMS(s) with the ITMS proposed to be set up under this RFP.	As per the Scope of Work & BOQ/Price Schedule Since the requirement is just for Central E-Challan Application along with the Integration Existing ITMS System, we understand that no integration of Proposed Centralized E-Challan Platform with Existing Central Video Management Software (CVMS) is Sought as part of this RFP. Kindly confirm if our understanding is correct.	Clarification: The bidder is responsible to integrate the e-challan application with the existing ITMS system. The bidder is also responsible for integrating the existing Central Video Management Software with the ITMS.
31	M/s i2v Systems	66	Annexure - D Annexure -E	Annexure-D The detail of ITMS installed in all Districts. Annexure-E 37 LOCATIONS UNDER INSTALLATION	As per the Pre-Bid meeting discussions and the RFP scope, we understand that the bidder's scope for the current project is limited to the 13 Districts (37 Locations) mentioned in Annexure-E only. The locations mentioned in Annexure-D are for reference purposes only and are not part of the current project scope. Kindly confirm if our understanding is correct.	Clarification: The Current scope of the project is limited to 13 Districts/ Units as listed in Annexure - E of the RFP
32	M/s i2v Systems	13	Section 2 Instructions to Bidders A-Introduction	Either OEM or its authorised reseller only can participate in the bid/tender and if both participates in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. If the OEM authorises more than one reseller, all the bids of the participating resellers shall be deemed disqualified.	This clause is restrictive in nature and limits fair and healthy competition among eligible participants. Therefore, we kindly request you to relax this clause and allow the OEM to authorize multiple resellers, to ensure fair participation and competitive bidding in the tender process.	Revised Clause: Either OEM or its authorised reseller(s) only can participate in the bid/tender and if both participates in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. OEM may authorise more than one reseller.
33	M/s i2v Systems	66	Annexure E	37 LOCATIONS UNDER INSTALLATION	As the scope is limited to the 37 locations mentioned in Annexure-E, we noticed that the details of the software and hardware systems installed at these locations are not provided in the RFP. We therefore request you to kindly share the complete details of the existing systems installed at these sites, including: 1. Software applications OEM and versions 2. Hardware specifications 3. Make and model details 4. Any existing integrations or APIs These details are helpful for all bidders to design the solution accurately and to plan for necessary API support and integration efforts with their respective OEMs.	Clarification: The details of ITMS installed at 37 locations is attached as Annexure C of the RFP.

34	M/s i2v Systems	41	Section 5	SECTION – 5 TECHNICAL SPECIFICATIONS AND COMPLIANCE SHEETS	As per the discussions during the pre-bid meeting, we understand that the bidder is required to provide an independent, centralized E-Challan solution at each district, utilizing the existing server hardware available at respective district locations. We also understand that there is no Central Command and Control Center common for all districts under this project scope. Kindly confirm if our understanding is correct.	Clarification: The Current scope of the project is limited to 13 Districts/ Units as listed in Annexure - E of the RFP.
35	M/s i2v Systems			General	We understand that the tendering authority will provide all the existing systems in complete working condition, and there is no scope or responsibility on the successful bidder of this RFP to repair, upgrade, or make any existing system functional. Kindly confirm if our understanding is correct.	Clarification: The existing systems are covered within warranty period.
36	M/s i2v Systems	34	Section 4	4.2 AFTER SALES SERVICES: 4.2.1 Comprehensive Warranty: Software Warranty Period: Minimum of 36 calendar months starting from the date of final Acceptance. The Supplier shall provide Comprehensive OEM warranty (including labour and spares) for 36 calendar months. The warranty shall cover the System Software including update/ upgradation (free of cost) of the Operating System. An undertaking to this effect shall be given by the Bidder in the Fact Sheets. The supplier of application shall ensure genuine add-ons & consumables for the application sold in the state for their own brand.	We Understand that the Warranty of the Proposed Central E-Challan Application is required for 3 Years, however kindly please Clarify the Current Warranty Status of the Existing ITMS Application at all the 37 Locations, this shall enable us to factor in the Cost for the Upgradation of Existing Systems if required. Request you to kindly please provide Clarity on the same.	Clarification: The ITMS at these 37 locations have been installed recently and currently under warranty.
37	M/s Chamunda Corporation		Annexure B	Bill of Materials of District Command and Control Centers	As per the Pre-Bid meeting discussions and the RFP, we understand that the systems and specifications mentioned in Annexure-B pertain to the existing system and are provided for reference only. Accordingly, the bidder is not required to supply the items listed in Annexure B (Such as CVMS, Video Wall, Server, etc). Kindly Confirm whether our understanding is correct.	Clarification: The bidder is not required to supply any items listed in Annexure - B of the RFP.
38	M/s Chamunda Corporation		Annexure B	Bill of Materials of District Command and Control Centers	As per the Scope of Work and BOQ/Price Schedule, since the requirement pertains only to the Central E-Challan Application along with its integration with the existing ITMS system, we understand that integration of the proposed Centralized E-Challan Platform with the existing Central Video Management Software (CVMS) is not required under this RFP. Kindly confirm whether our understanding is correct.	Clarification: The bidder is responsible to integrate the e-challan application with the existing ITMS system. The bidder is also responsible for integrating the existing Central Video Management Software with the ITMS.
39	M/s Chamunda Corporation		Annexure D & Annexure E	Annexure-D The detail of ITMS installed in all Districts. Annexure-E 37 LOCATIONS UNDER INSTALLATION	Based on the discussions during the Pre-Bid meeting and the scope defined in the RFP, we understand that the bidder's scope for the current project is limited to the 13 districts (37 locations) specified in Annexure-E only. The locations listed in Annexure-D are provided for reference purposes and are not included within the current project scope. Kindly confirm whether our understanding is correct.	Clarification: The Current scope of the project is limited to 13 Districts/ Units as listed in Annexure - E of the RFP.
40	M/s Chamunda Corporation		Section 2 Instructions to Bidders A-Introduction	Either OEM or its authorized reseller only can participate in the bid/tender and if both participates in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. If the OEM authorizes more than one reseller, all the bids of the participating resellers shall be deemed disqualified.	This clause appears to be restrictive in nature and may limit fair and healthy competition among eligible bidders. We therefore request that this clause be relaxed to allow the OEM to authorize multiple resellers, thereby ensuring fair participation and promoting competitive bidding in the tender process.	Revised Clause: Either OEM or its authorised reseller(s) only can participate in the bid/tender and if both participates in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. OEM may authorise more than one reseller.
41	M/s Chamunda Corporation		Annexure E	37 Locations Under Installation	As the project scope is limited to the 37 locations listed in Annexure-E, we have observed that the RFP does not include detailed information regarding the software and hardware systems currently deployed at these sites. We therefore request you to kindly provide the complete details of the existing systems installed at these locations, including: Software applications – OEM and version details Hardware specifications Make and model information Details of any existing integrations or APIs The above information will enable all bidders to design their solutions accurately and to plan the required API support and integration efforts with their respective OEMs.	Clarification: The details of ITMS installed at 37 locations is attached as Annexure C of the RFP.
42	M/s Chamunda Corporation			General	We understand that the tendering authority will provide all existing systems in proper working condition. Accordingly, the successful bidder under this RFP will have no responsibility to repair, upgrade, or make any of the existing systems functional. Kindly confirm whether our understanding is correct.	Clarification: The existing systems are covered within warranty period.
43	M/s Chamunda Corporation			General	We kindly request that the clause limiting participation to one bidder per OEM be relaxed. Allowing more than one bidder per OEM will help increase competition and ensure a more transparent and competitive bidding process.	Revised Clause: Either OEM or its authorised reseller(s) only can participate in the bid/tender and if both participates in the bid/tender, then the bid of both bidders will not be considered, and both the bids would be technically disqualified. OEM may authorise more than one reseller.